

MADISON COUNTY ROAD DEPARTMENT

NOVEMBER 2019

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 11/04/19 through 11/30/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29607	A	11/04/19 08:51:00	11/19/19 08:01:00	11/05/19	Pot Holes Closed	Brown, Shirley Beasley, Vernon	Purvis Rd Purvis Rd	District 4	Medium Priority
		Dur (hrs/days)	360	15	Requesting to have pot holes on road filled				
29608	A	11/04/19 08:53:00	11/19/19 08:00:00	11/05/19	Pot Holes Closed	Brown, Shirley Beasley, Vernon	Spring Creek Rd Puris Rd	District 4	Medium Priority
		Dur (hrs/days)	360	15	Requesting to have pot holes on road filled				
29609	A	11/04/19 12:47:00	11/07/19 08:04:00	11/05/19	Limb Pickup Closed	Brown, Shirley Johnson, Laura	South Glen Pl South Glenn Place Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	72	3	Needs limb pickup				
29610	A	11/04/19 12:57:00	11/07/19 08:05:00	11/05/19	Limb Pickup Closed	Brown, Shirley Mundy, Christina	Johnstone Dr Johnstone Dr	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up [Gate code #3225]				
29611	A	11/04/19 12:59:00	11/19/19 07:42:00	11/05/19	Pot Holes Closed	Brown, Shirley Parris, Rodger	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hrs/days)	360	15	Bad pot holes on Oak Trail, and Hackberry				
29613	A	11/04/19 13:02:00	11/07/19 08:05:00	11/05/19	Limb Pickup Closed	Brown, Shirley Johnstone, Brad	Belle Pointe Dr Belle Pointe Dr	District 4	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
29614	A	11/04/19 13:04:00	11/13/19 08:18:00	11/05/19	Culvert Repair Closed	Brown, Shirley Cobb, Alton	Cook Cobb Rd Cook Cobb Rd	District 5	Medium Priority
		Dur (hrs/days)	216	9	Culvert under the road is collasping				
29615	A	11/04/19 13:49:00	11/07/19 14:40:00	11/05/19	Limb Pickup Closed	Brown, Shirley Wade, Angela	Planters Row Planters Row	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
29617	A	11/04/19 14:52:00	11/07/19 08:04:00	11/05/19	Limb Pickup Closed	Brown, Shirley Cruze	Waterford Ln Waterford Ln	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
29618	A	11/04/19 14:55:00	11/07/19 08:03:00	11/05/19	Limb Pickup Closed	Brown, Shirley Brown, Latoya	Wayne Dr Wayne Dr	District 5	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				

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29620 A	11/04/19 14:56:00	11/20/19 08:44:00	11/05/19	Flood/Water Related Closed	Brown, Shirley Unknown	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	384	16	Caller stated that the road is flooding, on across the track off of 51				
29621 A	11/04/19 15:39:00	11/08/19 15:58:00	11/05/19	Limb Pickup Closed	Brown, Shirley Thorton, Thomas	Minninger Blvd Minninger Blvd	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
29622 A	11/04/19 15:56:00	11/20/19 07:09:00	11/05/19	Trash Related Closed	Brown, Shirley Stone, Greg	Gunston Ct Gunston Ct	District 3	Medium Priority
	Dur (hrs/days)	384	16	Need old mattress picked up				
29623 A	11/05/19 07:17:00	11/07/19 08:07:00	11/06/19	Limb Pickup Closed	Brown, Shirley unknown	Burne Run 102 Burne Run	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup				
29624 A	11/05/19 09:41:00	11/07/19 08:03:00	11/06/19	Limb Pickup Closed	Brown, Shirley Jones, Paul	Pecan St Pecan St	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29626 A	11/05/19 09:44:00	11/07/19 14:39:00	11/06/19	Limb Pickup Closed	Brown, Shirley Risher, Tony	Sharpe Rd Sharpe Rd	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29628 A	11/05/19 13:47:00	11/13/19 08:17:00	11/06/19	Culvert Repair Closed	Brown, Shirley Gee, Billy	Davis Crossing Rd Davis Crossing Rd	District 5	Medium Priority
	Dur (hrs/days)	192	8	Culvert has washed out				
29629 A	11/05/19 13:48:00	11/18/19 07:44:00	11/06/19	Pot Holes Closed	Brown, Shirley Sanders, Lester	Johnson Ln Johnson Ln	District 4	Medium Priority
	Dur (hrs/days)	312	13	Bad pot holes				
29630 A	11/05/19 13:50:00	11/07/19 14:41:00	11/06/19	Limb Pickup Closed	Brown, Shirley Reed, Andrea	Crescent Ridge Dr Crescent Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29632 A	11/05/19 13:53:00	11/15/19 09:22:00	11/06/19	Limb Pickup Closed	Brown, Shirley Collins, Maggie	Plantation Dr Plantation Dr	District 3	Medium Priority
	Dur (hrs/days)	240	10	Limbs pick up				

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29633	A	11/05/19 13:55:00	11/07/19 14:40:00	11/06/19	Limb Pickup Closed	Brown, Shirley Hobson, Jonathan	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
29634	A	11/05/19 13:55:00	11/19/19 07:43:00	11/06/19	Pot Holes Closed	Brown, Shirley Banston, Barton	Old Natchez Trace Old Natchez Trace	District 5	Medium Priority
		Dur (hrs/days)	336	14	Pot holes on the culvert that goes under the road				
29638	A	11/06/19 12:28:00	11/19/19 07:59:00	11/07/19	Pot Holes Closed	Brown, Shirley McLaurin, Betty	John Powell Rd John Powell Rd	District 5	Medium Priority
		Dur (hrs/days)	312	13	holes on both ends of crossdrain needs repairing				
29639	A	11/06/19 12:29:00	11/08/19 15:57:00	11/07/19	Limb Pickup Closed	Brown, Shirley Ewing, Carol	Ridgefield Dr Ridgefield Drive	District 3	Medium Priority
		Dur (hrs/days)	48	2	Needs limb pickup				
29640	A	11/06/19 12:52:00	11/08/19 15:57:00	11/07/19	Limb Pickup Closed	Brown, Shirley Owens, Maggie	Adams Ln Adams Ln	District 5	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
29642	A	11/06/19 12:55:00	11/13/19 08:12:00	11/07/19	Pot Holes Closed	Brown, Shirley Brown, Janice	Brown Rd W Brown Rd W	District 5	Medium Priority
		Dur (hrs/days)	168	7	Limbs pick up				
29643	A	11/06/19 15:19:00	11/13/19 08:12:00	11/07/19	Pot Holes Closed	Brown, Shirley Pearl	Deweese Rd Deweese Rd	District 3	Medium Priority
		Dur (hrs/days)	168	7	Bad pot holes				
29644	A	11/07/19 07:26:00	11/08/19 15:57:00	11/08/19	Limb Pickup Closed	Brown, Shirley Wild, Judy	Bear Creek Ct Bear Creek Ct	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
29645	A	11/07/19 12:56:00	11/18/19 10:49:00	11/08/19	Ditching Closed	Brown, Shirley Clark, Lisa	Stout Rd Stout Rd	District 3	Medium Priority
		Dur (hrs/days)	264	11	Needs ditches cleaned out and ditching				
29646	A	11/07/19 12:58:00	11/12/19 15:27:00	11/08/19	Trash Related Closed	Brown, Shirley Bacon	Virgin Mary Rd Virgin Mary Rd	District 5	Medium Priority
		Dur (hrs/days)	120	5	Need trash picked on South on Virgin Mary Rd				

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29649 A	11/07/19 13:46:00	11/14/19 12:57:00	11/08/19	Limb Pickup Closed	Brown, Shirley Hart, Janice	Lake Trail Lake Trail	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
29650 A	11/07/19 14:51:00	11/12/19 15:26:00	11/08/19	Trash Related Closed	Brown, Shirley Macklin, Gladys	Stump Bridge Rd Stump Bridge Rd	District 5	Medium Priority
	Dur (hrs/days)	120	5	Need household items picked up [52" tv etc]				
29651 A	11/07/19 15:04:00	11/19/19 07:45:00	11/08/19	Pot Holes Closed	Brown, Shirley Curtis, Erica	Beach Bluff Rd Beach Bluff Rd	District 5	Medium Priority
	Dur (hrs/days)	288	12	Bad pot holes				
29652 A	11/07/19 15:06:00	11/12/19 15:33:00	11/08/19	Trash Related Closed	Brown, Shirley Dyeff, Laura	Northshore Way Northshore Way	District 3	Medium Priority
	Dur (hrs/days)	120	5	Need old deck lumber picked up				
29653 A	11/07/19 15:25:00	11/13/19 08:11:00	11/08/19	Pot Holes Closed	Brown, Shirley Risher, David	Lakeway Dr Lakeway Dr	District 3	
	Dur (hrs/days)	144	6	Needs pothole repair especially in front of his address				
29656 A	11/08/19 12:25:00	11/12/19 15:32:00	11/09/19	Limb Pickup Closed	Brown, Shirley Gordon, Roy	Cedar Green Dr Cedar Green Dr	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
29658 A	11/08/19 12:35:00	11/19/19 13:22:00	11/09/19	Gravel Closed	Brown, Shirley May, Nikita	Bracey Rd Bracey Rd	District 4	Medium Priority
	Dur (hrs/days)	264	11	Requesting for gravel on Bracey Rd, and Williams Rd				
29659 A	11/08/19 12:36:00	11/12/19 15:32:00	11/09/19	Limb Pickup Closed	Brown, Shirley McGuffee, Ether	Copper Ridge Ct Copper Ridge Ct	District 2	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
29660 A	11/08/19 12:37:00	11/12/19 15:24:00	11/09/19	Trash Related Closed	Brown, Shirley Magee, Karen	Prescott Ridge Prescott Ridge	District 4	Medium Priority
	Dur (hrs/days)	96	4	Need old small freezer, dishwasher, and old wood picked up				
29663 A	11/08/19 15:47:00	11/13/19 08:11:00	11/09/19	Pot Holes Closed	Brown, Shirley Smith, Jim	Germany Dr 110 Germany Dr		Medium Priority
	Dur (hrs/days)	120	5	Need potholes patched				

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29665 A	11/12/19 07:41:00	11/19/19 14:29:00	11/13/19	Culvert Repair Closed	Brown, Shirley Doty, Al	Dogwood Ct 120 Dogwood Ct	District 3	Medium Priority
	Dur (hrs/days)	168	7	Corner of Dogwood and Lake Mannsdale				
29666 A	11/12/19 07:32:00	11/14/19 12:56:00	11/13/19	Limb Pickup Closed	Brown, Shirley Blake	Spike Ridge Spike Ridge	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29667 A	11/12/19 07:51:00	11/15/19 15:34:00	11/13/19	Limb Pickup Closed	Brown, Shirley Hall, James	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
29668 A	11/12/19 08:10:00	11/19/19 07:11:00	11/13/19	Trash Related Closed	Brown, Shirley Walker, Chris	Waterford Ln 122 Waterford Ln	District 3	Medium Priority
	Dur (hrs/days)	168	7	Trash bags of brances				
29669 A	11/12/19 08:14:00	11/14/19 12:54:00	11/13/19	Limb Pickup Closed	Brown, Shirley Ray, Martha	Eastland Cv Eastland Cv	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29670 A	11/12/19 11:08:00	11/15/19 09:09:00	11/13/19	Limb Pickup Closed	Brown, Shirley Lynch, Jackie	Shaffer Ct Shaffer Ct	District 3	Medium Priority
	Dur (hrs/days)	72	3	Needs log picked up. that has been cut into pieces				
29671 A	11/12/19 11:11:00	11/14/19 12:54:00	11/13/19	Limb Pickup Closed	Brown, Shirley Johnson, Jeanette	Harvey Cv Harvey Cv	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29672 A	11/12/19 11:12:00	11/14/19 12:56:00	11/13/19	Limb Pickup Closed	Brown, Shirley Brown, Susie	Green Oak Ln Green Oak Ln	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29676 A	11/12/19 14:26:00	11/14/19 12:57:00	11/13/19	Limb Pickup Closed	Brown, Shirley Coleman, Edward	Trinity Dr Trinity Dr	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29677 A	11/12/19 14:28:00	11/15/19 09:34:00	11/13/19	Limb Pickup Closed	Brown, Shirley Vaughn, Alesha	Plantation Dr Plantation Dr	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				

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29678 A	11/12/19 14:29:00	11/18/19 10:49:00	11/13/19	Pot Holes Closed	Brown, Shirley Forbes, Michael	Livingston Rd Livingston Rd	District 2	Medium Priority
	Dur (hrs/days)	144	6	Pot holes in front of Madison Community Church				
29679 A	11/12/19 14:31:00	11/14/19 12:55:00	11/13/19	Limb Pickup Closed	Brown, Shirley Pilgrim, Chelsey	Creekside Dr Creekside Dr	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up at this address in Harvey Crossing				
29680 A	11/13/19 07:35:00	11/15/19 15:34:00	11/14/19	Limb Pickup Closed	Brown, Shirley Andries, Luke	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29681 A	11/13/19 08:08:00	11/15/19 09:08:00	11/14/19	Limb Pickup Closed	Brown, Shirley Kim, John	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29682 A	11/12/19 07:34:00	11/19/19 07:44:00	11/13/19	Pot Holes Closed	Brown, Shirley Banks, Cheryl	Mt Olive Church Rd Windsor Drive Clinton 39056	District 3	Medium Priority
	Dur (hrs/days)	168	7	She hit a pothole at the entrance of Mt. Olive Church Road and sustained damage to the bottom of her vehicle				
29683 A	11/14/19 08:11:00	11/15/19 15:44:00	11/15/19	Limb Pickup Closed	Brown, Shirley Kisner, John	Fairchild Cv Fairchild Cv	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
29684 A	11/14/19 08:13:00	11/18/19 07:02:00	11/15/19	Limb Pickup Closed	Brown, Shirley McKenzie, Kelvin	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
29685 A	11/14/19 08:40:00	11/19/19 07:43:00	11/15/19	Pot Holes Closed	Brown, Shirley Russ, Yvette	Gluckstadt Rd Gluckstadt Rd	District 3	Low Priority
	Dur (hrs/days)	120	5	Huge pot hole in front of this address				
29688 A	11/14/19 13:26:00	11/15/19 15:44:00	11/15/19	Limb Pickup Closed	Brown, Shirley Stroble, Jay	Steels Pointe Steel's Pointe	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
29689 A	11/14/19 13:27:00	11/19/19 14:28:00	11/15/19	Culvert Repair Closed	Brown, Shirley Esco, Sierra	Banks Rd Banks Rd	District 5	Medium Priority
	Dur (hrs/days)	120	5	Culvert holding water				

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29705 A	11/18/19 13:56:00	11/20/19 10:07:00	11/19/19	Pot Holes Closed	Brown, Shirley Owen, Jonathan	Devlin Dr Devlin Dr Madiison 39110	District 3	Medium Priority
	Dur (hrs/days)	48	2	Needs potholes repaired				
29722 A	11/20/19 13:20:00	11/20/19 13:21:00	11/21/19	Pot Holes Closed	Brown, Shirley Patterson, Gary	Enterprise Dr Enterprise Dr Madison	District 3	
	Dur (hrs/days)	0	0	Needs pothole repaired in cul-de-sac.				

62 Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority
Total Requests:		62						